

Date: 20.12.2019

Corrigendum-1

This is with reference to NPCI's RFP # NPCI/RFP/2019-20/IT/23 dated 10.12.2019 for RFP for supply, installation & maintenance of storage. The prospective bidders may please note the following:

Table A:

Sr. No.	Document Reference	Description	Existing RFP Clause	Amended clause vide this note
1	Section 1	Bid Schedule and Address Sr. No 6, Page No.8	Last date and time for Bid Submission 20.12.2019 6.00 pm	Last date and time for Bid Submission 02.01.2020 6.00 pm
2	Section 1	Bid Schedule and Address Sr. No 8, Page No.8	Date and Time of Eligibility (Envelope A) and Technical Bid (Envelope B) Opening 20.12.2019 6.30 pm	Date and Time of Eligibility (Envelope A) and Technical Bid (Envelope B) Opening 02.01.2020 6.30 pm
3	Section 8	Terms & conditions – 8.4 Performance Bank Guarantee Page No.21	The Successful bidder shall, within 14 working days of receipt of Purchase Order, submit a Performance Bank Guarantee (PBG) equal to 10% of total value of the Purchase order (exclusive of taxes), valid for 3 years, with a claim period of 12 (twelve) months from the date of expiry of the validity period of the Bank Guarantee (BG), as per statutory provisions in force. In case the successful bidder does not submit the PBG, NPCI shall be entitled to withhold an amount equal to the value of the PBG from the payments due to the successful bidder. PBG may be invoked in case of violation of any of the Terms and Conditions of this Purchase Order and also in case of deficiency of the services provided by successful bidder.	The Successful bidder shall, within 14 working days of receipt of Purchase Order, submit a Performance Bank Guarantee (PBG) equal to 10% of total value of the Purchase order (exclusive of taxes), valid for 5 years, with a claim period of 12 (twelve) months from the date of expiry of the validity period of the Bank Guarantee (BG), as per statutory provisions in force. In case the successful bidder does not submit the PBG, NPCI shall be entitled to withhold an amount equal to the value of the PBG from the payments due to the successful bidder. PBG may be invoked in case of violation of any of the Terms and Conditions of this Purchase Order and also in case of deficiency of the services provided by successful bidder.

Table B:

Sr. No.	Document Reference	Description	Existing RFP Clause	Amended clause vide this note
1	Section 9	Technical Specification Sr.No.19- Warranty & Support, Page No.32	3 Years, Comprehensive, On-Site Support Warranty including part replacement /repairs within 4 hours of reporting, and Software support for updates, upgrades, patches, and bug fixes for supplied s/w from OEM 24 x 7 x 365 days. Proactive Array/Appliance monitoring & support from OEM should be enabled. The proposed bidder will need to ensure support of product & change of components @ zero cost in case of any part becoming obsolete.4th & 5th Year AMC,	5 Years, Comprehensive, On-Site Support Warranty including part replacement /repairs within 4 hours of reporting, and Software support for updates, upgrades, patches, and bug fixes for supplied s/w from OEM 24 x 7 x 365 days. Proactive Array/Appliance monitoring & support from OEM should be enabled. The proposed bidder will need to ensure support of product & change of components @ zero cost in case of any part becoming obsolete.

			should also be supported as per above mentioned conditions.	
2	Section 11	Annexure-K Technical Compliance Sr.No.19- Warranty & Support, Page No.47	3 Years, Comprehensive, On-Site Support Warranty including part replacement /repairs within 4 hours of reporting, and Software support for updates, upgrades, patches, and bug fixes for supplied s/w from OEM 24 x 7 x 365 days. Proactive Array/Appliance monitoring & support from OEM should be enabled. The proposed bidder will need to ensure support of product & change of components @ zero cost in case of any part becoming obsolete.4th & 5th Year AMC, should also be supported as per above mentioned conditions.	5 Years, Comprehensive, On-Site Support Warranty including part replacement /repairs within 4 hours of reporting, and Software support for updates, upgrades, patches, and bug fixes for supplied s/w from OEM 24 x 7 x 365 days. Proactive Array/Appliance monitoring & support from OEM should be enabled. The proposed bidder will need to ensure support of product & change of components @ zero cost in case of any part becoming obsolete.

All other terms and conditions of aforesaid RFP remain unchanged.

MD & CHIEF EXECUTIVE OFFICER

NATIONAL PAYMENTS CORPORATION OF INDIA

1001A, B wing 10th Floor, The Capital, Bandra-Kurla Complex,
Bandra (East), Mumbai- - 400 051